



222 N. Sepulveda Blvd • Suite 1501 • El Segundo • CA • 90245 • Tel:(310) 726-0500 • Fax:(310)726-0559

Customer Service Agreement

Customer Installation Location

Name: _____
Address: _____
City: _____
State: _____ Zip: _____
Site Contact: _____
Phone #: _____
Fax #: _____ email address: _____

Customer Billing Information

Name: _____
Address: _____
City: _____
State: _____ Zip: _____
Billing Contact: _____
Phone #: _____
Fax #: _____ email address: _____

****Term Plan:** One Year ___ Two Year ___ Three Year ___ Month to Month (25% more) ___

Requested Speed*: _____ Acceptable Speed: _____ Carrier: _____

Customer Premise Equipment: Rental ___ Customer Provided ___ IWC Provided ___

Make/Model: _____

*Customer circuit speed is subject to the carrier's ability to deliver the requested speed.

**This contract is for one year. Billing will be done on a monthly basis.

Installation Charges

Monthly Recurring Charges

T-1 Connection	_____ Speed	_____	_____
Frame Relay ___ Port	_____ CIR	_____	_____
DSL Service	_____ Level	_____	_____
Dedicated Dial Up	___Y ___N	_____	_____
Extra Email Boxes	___Y ___N	_____	_____
Hardware	_____	_____	_____
Inside Wiring	_____	_____	_____
Number of IP's	___Incl ___Addl	_____	_____
Onsite Install	___Y ___N	_____	_____
Website Hosting	___Y ___N	_____	_____
Server Co-Location	___Y ___N	_____	_____
Promotional	___Y ___N	_____	_____
Discounts	_____	_____	_____
Sales Tax	_____	_____	_____
Total Charges	_____	_____	_____

InterWorld T&C: Customer agrees that he/she has received, read and agrees to abide by the InterWorld Terms & Conditions which is a part of this agreement. This agreement is located at www.interworld.net.

Term Commitment: Customer hereby agrees to the minimum term commitment that is described above.
Customer's Initials _____.

Agreed to and Accepted:
InterWorld Communications, Inc.

By: _____
Authorized Signature _____ Date _____
____Ralph E. Whitmore, III____
Print Name _____ Title _____

Print Company Name _____
By: _____
Authorized Signature _____ Date _____
Print Name _____ Title _____